



Mover News

June 1, 2012

Utilities and Transportation Commission

Volume 3 Issue 4

Household Goods Questions?

Permits

(360) 664-1222

Tariff and Rules

(360) 664-1111

Motor Carrier Safety

(360) 664-1236

Report an Illegal Mover

(360) 664-1221

Training

(360) 664-1105

UTC Main Line

(360) 664-1160

www.utc.wa.gov

PO Box 47250

1300 S Evergreen Park Dr SW

Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you run into a non-permitted mover, let us know!

Report them to (360) 664-1221 or

reportillegalmovers@utc.wa.gov.



Need Forms or Information?

Visit the commission's website to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate form, and cube sheet inventory form. Find everything at

www.utc.wa.gov/movers.

New Permits Issued March- May 2012

- Advanced Movers, LLC
- Jay the Mover, LLC, d/b/a Jay the Mover
- Steven Nava, Jr., d/b/a Mover's for the Baby Boomers

Non-Permitted Residential Movers Appear Before UTC

On May 23, the commission took action against seven residential moving companies that had been operating without household goods permits. Five of the carriers, Ace Moving of Coeur D'Alene, Idaho, Dave Martin of Mt. Vernon, Jay's Moving of Everett, Major Movers of Marysville and Handy Helpers of Sandpoint, Idaho, received financial penalties and agreed to cease operating as household goods carriers without first obtaining a permit from the commission. Two other carriers failed to appear at the hearing and were ordered to cease and desist operating as household goods carriers. Jimmy's Moving & Storage of Everett was issued a \$5,000 penalty and Extraordinary Moving of Coeur D'Alene, Idaho was issued a penalty of \$3,000.



Electronic Estimates

On May 22, staff met with industry representatives to discuss the use of electronic devices to generate estimates for customers. Currently, Tariff 15-C does not provide for the use of electronic estimates, which generally print only those fields that are relevant to a given move. For example, a section for storage or overtime charges would not appear on the paper document if it was not applicable to a customer's move. Tariff 15-C contemplated only a standard, one-size fits all, paper form. Staff has taken the information under advisement and will be working with industry representatives to revise Tariff 15-C to accommodate the use of electronic devices to generate estimates.

ESTIMATED COSTS FOR SERVICES			
<input type="checkbox"/> Billing Estimate		<input type="checkbox"/> Non-Billing Estimate	
Name:		Destination:	
Origin:		Customer Name:	
Address:		Address:	
City/State/Zip:		City/State/Zip:	
Company:		Company:	
Service Dates:		Service Dates:	
Accepted Pickup Date:		Accepted Delivery Date:	

DISPORT NOTICE: A residential estimate covers only the services listed. It is not binding. The cost of the move may exceed the estimate. If you transport valuable personal property, consider the value and risk involved. The company has bonded its carrier and will assume a responsibility for the care of the property. Household goods carriers are required by law to collect and maintain certain information from their customers. This information includes a valid government-issued identification card for the mover and the customer, a signed copy of the bill of lading, and a copy of the estimate. This information is used to verify the identity of the mover and the customer, to ensure that the mover is properly licensed, and to provide a record of the move.

This sample form is a copy of the form used by the company. The actual form used by the company may vary. The form used by the company is located at www.utc.wa.gov/movers.

ESTIMATED COSTS FOR SERVICES

HOURLY RATES: (BYPASS) (0.50 min. 1.00)	Estimated charges:
OVER TIME: (per hour)	
MEASURE RATES: (BYPASS) (0.50 min. 1.00)	
SUBTOTAL CHARGES (shown on)	
Registration per mover per move	
Registration per mover per move	
Registration per mover per move	
Registration per mover per move	

Use of the UTC Logo

Staff have received several recent inquiries regarding the use of the commission's logo on company websites. Staff's position is that companies may place the approved UTC logo (found on the commission's website at www.utc.wa.gov) on their websites provided the logo links directly to the commission's website, and provided that the logo is not placed in a manner that implies endorsement. For example, it would be acceptable to place the UTC logo next to information about regulation or consumer rights and responsibilities, or place the hyper-linked logo next to your permit information. When in doubt, please call a commission staff (360) 664-1111 to ask for guidance.



Upcoming Industry Training

The next free training for household goods moving companies is coming up soon. It is scheduled from 8:15 a.m. to 5 p.m. Wednesday, July 11, in Olympia at the commission headquarters building. The course is required for carriers to receive permanent authority. An additional upcoming training course is scheduled from 8:15 a.m. to 5 p.m. on Wednesday, Oct. 10 in Olympia. To register online, [click here](#). If you have questions, email [Mat Perkinson](mailto:Mat.Perkinson@utc.wa.gov) or call him at (360) 664-1105.



Illegal Carrier Actions

Commission staff recently investigated the following non-permitted carriers:

- All the Right Moves
- Christian Brothers Moving Labor Systems
- Perfection Moving
- Rain City Services
- The One Logis, Inc.

Motor Carrier Safety News

Last quarter, the commission's Motor Carrier Safety staff completed six household-goods carrier compliance reviews and inspected seven vehicles. Two of the vehicles had defects and none were removed from service. Two companies received a satisfactory rating.



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