



UTC 101 Training: Part A

July 13, 2022

1 to 2:30 p.m.

Participate by [Zoom](#)

Participate by phone: Call 253-215-8782 and use

Meeting ID: 891 0179 9524# and Passcode: 711964.

1-1:05 p.m. – Welcome/Meeting Ground Rules

1:05-1:15 p.m. – Meet the Commissioners

- Words of welcome from UTC Commissioners

1:15-1:30 p.m. – History of the UTC

1:30-1:50 p.m. – Commission Overview

- Companies and industries we regulate
- Types of commission proceedings
- Basic structure of the commission

1:50-1:55 p.m. – Break

1:55-2:05 p.m. – Current Issues

- Energy transition
- Equity and consumer protection
- Regulatory transformation

2:05-2:15 p.m. – When to Call UTC

- Consumer complaint process

2:15-2:30 p.m. – Questions and Answers

Accommodation Requests: *Translation services are available at no cost to you. If possible, please inform the commission at least one business day prior to the meeting by calling 360-664-1140, or by sending an email to paige.doyle@utc.wa.gov.*

If you need a reasonable accommodation to attend the meeting, please contact the UTC at least one business day prior by calling 360-664-1132 or emailing human_resources@utc.wa.gov.

